



Atelier Music Academy | Jessica Santos

284219 County Rd 10

Amaranth, ON L9W 0Y2

647-218-1697

jessica@ateliermusicacademy.ca

Studio Policy & New Student Agreement

The Music Class®

Welcome to Atelier Music Academy! We're so glad you're joining us for **The Music Class®**.

Our goal is to provide a joyful, welcoming environment where young children and their grown-ups can explore music together. Please read the following policies carefully. **By registering for The Music Class, you confirm that you have read, understood, and agree to the terms and expectations outlined below.**

During Class

To help everyone get the most from their class:

- Please **arrive a few minutes early** so you and your child are ready when class begins.
- Classes begin promptly and **will not be extended for late arrivals**.
- If you arrive late, please enter quietly and join the group.
- A parent or caregiver must **remain with and actively participate with their child** throughout the class.
- Please silence phones and put them away unless you're taking a quick photo or video.
- Please bring only **water** into the studio. Water bottles should be kept away from instruments and electronics.
- Shoes must be removed at the door. Please wear clean socks or slippers. Spare slippers are available for \$1.
- Parents and caregivers are responsible for supervising their children at all times.
- Please sanitize or wash hands upon arrival.
- A washroom is available. Please leave it tidy for the next family.

The Music Class includes singing, movement, and instrument exploration. Children may sometimes put instruments or other objects in their mouths. Please help your child use instruments appropriately and follow the teacher's instructions.

Attendance & Illness



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If your child or anyone accompanying them is sick, **please do not attend class in person.** This includes fever, significant coughing, vomiting, diarrhea, contagious illness, or other symptoms that may put other families at risk.

If your child becomes unwell during class, you may be asked to leave with them.

Missed classes are not refundable and cannot be made up or rescheduled. We are unable to offer alternative class opportunities for missed sessions.

We understand that illness and unexpected circumstances happen. However, because The Music Class is a 10-week program with limited class sizes, we are unable to provide make-up classes, credits, or alternate class opportunities for missed sessions.

Studio Cancellation

If Atelier Music Academy must cancel a class due to illness, emergency, or another unforeseen circumstance, a **make-up class will be scheduled or the session will be extended as necessary.**

This applies only to classes cancelled by Atelier Music Academy and does not apply to individual student absences.

Tuition & Registration

Fall 2026

The Fall session features **The Giraffe Collection** and consists of 10 weekly classes.

Tuition: \$177 + HST

Payment is required at registration to reserve your child's place.

Registration includes the materials associated with the current Music Class collection.

Online registration requires a credit card and is subject to a **2.4% credit card processing fee.**



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If you prefer to pay by e-transfer, please contact us **before registering** and we'll be happy to arrange your registration and payment directly.

Withdrawal & Refunds

Registration represents a commitment to the full 10-week session.

Before the first class

If you need to withdraw before the session begins, your tuition may be refunded, less a **\$30 processing fee**.

After the first class

Tuition is **non-refundable after the first class**.

Because class spaces are limited, we are unable to provide refunds, credits, or make-up classes for missed sessions after the program has begun.

Parent & Caregiver Participation

The Music Class is designed as a **parent-and-child music experience**.

A parent, caregiver, or other designated adult must remain with the child throughout the class and actively participate in the activities.

Your participation helps your child feel secure, engaged, and excited about making music.

Additional caregivers are welcome when space permits. Please let us know in advance if you would like to bring another adult or a sibling.

Property Use & Safety



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Atelier Music Academy operates out of a private rural residence. Only the designated studio area, including maintained walkways and entrances, is intended for client use.

All other areas of the property are private, not monitored, and not maintained for public access.

Parents, caregivers, and children must remain within the designated studio area at all times. Access beyond these areas is at the individual's own risk, and Atelier Music Academy is not responsible for injury, loss, or damage occurring outside of the designated studio area.

Parking

Please:

- Park only in designated areas.
- Do not block the driveway, street, or other vehicles.
- Drive slowly and cautiously when entering or leaving the property.
- Supervise your child while walking between your vehicle and the studio.
- Leave promptly after class to make room for the next group.

Photos & Videos

Photos and videos may occasionally be taken during class for teacher training, documentation, and promotional purposes, including the Atelier Music Academy website and social media.

If you **do not want your child included in photographs or videos used for promotional purposes**, please let us know.

We will make reasonable efforts to exclude your child from promotional images or to crop or blur them when necessary.

Email Communication



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By registering for The Music Class, you consent to receiving communication from Atelier Music Academy by individual or group email regarding classes, schedules, payments, studio information, and other program-related matters.

Communication

We want you and your child to have a positive experience. If you have questions, concerns, or special circumstances that may affect your participation, please contact us.

Phone: 647-218-1697

Email: jessica@ateliermusicacademy.ca

We're looking forward to making music with you and your little one!

Warmly,

Jessica Terencio-Santos

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Registration Agreement

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